INFORMATION SYSTEMS, APPLICATIONS AND DATA (ITAPP)

SISSA

WHAT WE DO

- Manage CINECA platforms (second-level support) and institutional applications
- Manage websites, web applications and the Library system
- Manage centralised backup services
- Integrate data across internal and external systems
- Support service providers with technical issues

WHEN TO CONTACT US

- To request a new software solution or website
- For operator accounts and system authorisations
- To reuse data from centralised platforms
- For second-line support on institutional systems

INFORMATION TO INCLUDE

- Type of request; system/platform; role and operator account; short description; actions already taken, if relevant

CONTACT & USEFUL LINKS

- **Open a ticket:** helpdesk@sissa.it
- SISSA IT and Computing Services

PEOPLE & ROOMS

Head of office
- Niko Tul - *room 125*

- Massimilano Ritossa - *room 121*
- Marco Talpo - *room 125*