# INFRASTRUCTURE AND SYSTEMS (ITSYS)

## WHAT WE DO

- Manage wired and Wi-Fi networks
- Manage the SISSA data centre and internal storage
- Manage virtualisation infrastructure and resources
- Provide High Performance Computing (HPC) services

## WHEN TO CONTACT US

- To install equipment in the data centre
- For network issues affecting multiple users or areas
- To request storage or virtual machine resources
- For HPC resources and support

## INFORMATION TO INCLUDE

- Type of request; contact person/PI; resources needed or areas affected; relevant technical details; funding source, if applicable

## CONTACT & USEFUL LINKS

- **Open a ticket:** helpdesk@sissa.it
- helpdesk-hpc@sissa.it
- ITCS site

## PEOPLE & ROOMS

Head of office

- Piero Calucci - *room 122*
- Piero Accerboni - *room 121*